



University Head and
Neck Associates

THE
MIDWEST
SINUS
CENTER

SMS TERMS AND CONDITIONS

If you opt in to receiving text messages from us you agree to the following:

1. **Text content** - University Head and Neck Associates, S. C. DBA The Midwest Sinus Center may send you text messages to confirm upcoming appointments, inform you of missed appointments or other appointment related information.
2. **Frequency** – Frequency of text messages will vary with frequency of appointments and whether or not you have confirmed any upcoming appointments. Message and data rates may apply.
3. **Opting Out**- You may choose to opt out of receiving texts at any time by texting STOP in response to a text received from us. After you send the SMS message STOP, we will send you an SMS message to confirm that you have been unsubscribed. After this, you will no longer receive SMS messages from us. If you want to join again, you can reply START to the previous message and messages will restart. You can also contact our office at 630-574-8222 to ask to have your ability to receive text messages reinstate.
4. **Help** – If you are experiencing issues with the messaging program you can reply with the keyword HELP for more assistance or you can get help directly by calling our office at 630-574-8222.
5. **Interruption**- Carriers are not liable for delayed or undelivered messages.
6. **Cost**- As always, message and data rates may apply for any messages sent to your form us and to us from you. If you have any questions about your text plan or data plan, it is best to contact your wireless provider.
7. **Privacy**- If you have any questions regarding privacy, please read our privacy policy at <https://www.midwestsinuscenter.com/wp-content/uploads/2024/11/PATIENT-PRIVACY-NOTICE-2-page-version-11.21.24.pdf>, which can also be accessed from our website.

By agreeing to receive SMS messages from us, you accept all of the above terms and conditions.